

SOLID WASTE UPDATES

for East Baton Rouge Residents (excluding the cities of Baker and Zachary)

WHAT YOU NEED TO KNOW

The City-Parish entered a new contract for garbage, trash, and recycling collection on March 1, 2023. Under the contract, the monthly solid waste collection fee covers twice-a-week garbage collection for one garbage cart per household, along with once-a-week collections for recycling and out of cart trash. This fee also covers disposal costs for garbage and trash. Save this insert as a guide for how to add, replace, or return additional garbage carts beginning June 2023. Additional cart fees will begin effective September 1, 2023.

ADDITIONAL GARBAGE CARTS

- Extra garbage carts are available for an additional \$7 per cart, per month
- The additional fee will be billed directly to you through your monthly solid waste, sewer, and water fee bill
- Residents who previously paid \$60 to acquire an extra cart will still be charged an additional \$7 per month

RETURNING GARBAGE CARTS

- Residents can request the return of their additional cart(s) at any time; residents who request their extra cart return by July 31, 2023, will not be charged the additional fee
- Collection fees will be reduced to reflect the number of carts in service once returned – there will not be a refund for any previous services
- Residents who have paid \$60 for an additional cart on or after September 1, 2022, will be refunded if the cart is returned

DO YOU HAVE AN EXTRA CART? CONTACT US AT BRLA.GOV/EXTRACART.



LEARN MORE AT BRLA.GOV/DES.

Residents with any additional cart requests should contact 311.

Solid Waste Assistance Program

Low-income residents that meet eligibility requirements will receive a monthly discount of \$4.50 on the solid waste user fee. **Residents receiving the discount must recertify every 12 months.** For information on this program, call (225)389-5378 or (225)389-3090, or visit www.brla.gov. *Note: This discount only applies to residents outside the city limits of Baker and Zachary.*

SEWER USER FEE UPDATE

Sewer User Fee

Effective July 1, 2023, your East Baton Rouge Parish sewer user fee will be based on your average monthly water usage for the months of October, November, and December 2022 and February, March, and April 2023.

If your average usage billed does not accurately reflect your current usage, you may contact the **Service Fee Business Office at (225)389-5378** to request a review of your account.

If you have any billing questions, or would like to request a review of your account, please contact our office at (225) 389-5378, or email us at: FinanceInternetAccount@brla.gov

Ways to Reduce Your Sewer Bill

- Reduce water usage during averaging months: (Oct., Nov., Dec., Feb., Mar., Apr.)
- Limit lawn watering
- Repair leaking toilets and faucets
- Report water meter leaks to your water company

The **City of Baker and the City of Zachary** bills and collects the sewer and solid waste (garbage) fees for the City-Parish. Any questions regarding these fees should be directed to the City-Parish Service Fee Business Office at (225)389-5378. Learn more at brla.gov/finance.